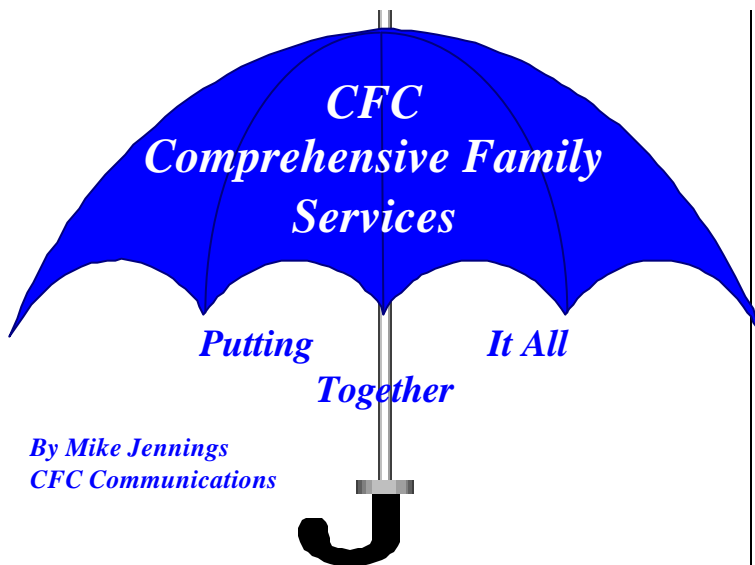


The Pipeline

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The shock troops of the Cabinet for Families and Children's campaign to dramatically improve service delivery are bracing for the task ahead.

About 200 CFC workers have been designated "Champions" of the skill-building process that will underpin CFC's effort to provide Comprehensive Family Services.

Once the Champions master the necessary principles, they will help pass them on to all other CFC employees. The entire skill-building effort has been dubbed "Everyone A Leader"—signifying that every CFC worker can take a hand in wrapping our services seamlessly around our client families.

To accommodate the large number of Champions, two intensive, three-day skill-building sessions have been scheduled at the Four-Point Sheraton Hotel (formerly Wyndham Garden Hotel) in Lexington. The first, which will include all Champions from Quality Central, will be held Sept. 11-13, and the second will take place Sept. 20-22.

Comprehensive Family Services is the logical next step in CFC's effort to continuously improve service quality. It will be the "umbrella" under which CFC workers with

varied specialties and client families will join hands to achieve our common goal—helping families achieve self-sufficiency and provide a safe, nurturing environment for their children.

Champs from Quality Central are: Barnes, Eric; Bynes, Melvin; Cawood, Sissy; Combs, Sheree; Connor, Janet; Cooley, Wayne; Delahanty, T. J.; Dunn, Ronnie; Harrod, Annette; Higgins, Millie; Jurek, David; Kelly, Tina; Kemp, Lane; Kendell, Jean; Pennington, Rose; Rawlins, Nancy; Walters, Bobbie; Whipple, Carol; May, Lee Ann; Satterly, Linda; and Yearly, Debbie.

Sept. 11 – 17 is Employee Recognition Week

By Margaret Davis Harney, CFC Communications

Gov. Paul Patton signed a proclamation Sept. 8 declaring Sept. 11 – 17 to be Kentucky Public Employee Recognition Week. The week is a time to "recognize public employees at all levels of government for their vast contributions and accomplishments," Gov. Patton stated.

Managers and supervisors are encouraged to celebrate the week with their employees, through appreciation activities or a simple pat on the back.

An Employee Recognition Steering Committee is working to make employee recognition a year-round event in CFC, and is sponsoring a cabinet-wide contest to name the initiative. The winner of the contest will be featured in the September *CFC Online*, which will focus on employee recognition.

Send suggestions to [Carmen Maxson](#) in CFC's Employees Services Branch by Sept. 12. The Steering Committee will choose the program name at their next meeting in late September.

CFC's State Fair Exhibit Attracts Thousands

By Anya Armes Weber, CFC Communications

Thousands of Kentuckians know a little more about services provided by the Kentucky Cabinet for Families and Children thanks to the cabinet's first Kentucky State Fair booth in several years.

The fair planning team and carpenters put together the CFC "home" for last month's 11-day fair. Guests learned about programs like the Adoption and Safe Families Act (ASFA) and were reminded that keeping kids safe, secure and healthy depends on all Kentuckians. Child care, child support and food stamps were other spotlighted elements.

The exhibit also offered information on the Family Resource and Youth Services Centers, energy assistance, K-TAP and domestic abuse. Visitors who completed a nine-question quiz card about the display were eligible for these prizes: a rocking chair, a penny jar, a stop light coin bank, food baskets, basketballs and a baby carrier. About 8,000 guests submitted a quiz card.

Hundreds of children who stopped by had their faces painted or made their own "three-point play" at our ASFA basketball goal.

About 130 volunteer workers, who guided guests through the home and answered questions about services, staffed the display. These workers were on their feet for most of their shifts and deserve our thanks for representing the cabinet so well.

Did you visit the CFC exhibit? The state fair team will be meeting soon to evaluate this year's display and its effectiveness. Let the team know what you thought of it. How can the group improve next year's exhibit? What made a good impression on you? E-mail your thoughts to Anya.Weber@mail.state.ky.us. We'll consider your suggestions to make the CFC exhibit even better next year.

CHR Cafeteria Reminder

The equipment in the cafeteria is state property and may occasionally malfunction. As a courtesy, please report any such incidents, such as a water leak to cafeteria management. Also, if the ice machine continues to dispense ice after you have removed your container, please report it.

25 Field Staff Still Waiting for Quality Central 'Buds'

By Anya Armes Weber, CFC Communications

The number of CFC's "buds" keeps growing! The BUDS team has matched 143 pairs of Quality Central and regional employees, but 25 field staff members are still waiting for their partners. Let's not disappoint them.

BUDS is an information-sharing program that connects Frankfort employees with CFC staff across the state. "Buds" will learn about one another's work by calling and e-mailing each other. It only requires as much time as you'd like it to take. Down the road, buds can visit one another and job shadow for a day.

Interested? E-mail Lane Kemp at Lane.Kemp@mail.state.ky.us.

Consider being a "bud." Remember, it never hurts to have connections!



Just When You Thought It Was Easy to Find OGC

By Lisa Aug, CFC Communications

Don't get too used to the Office of General Counsel's temporary digs at 4C; renovating their former, future and permanent quarters in 4W is moving ahead of schedule and the lawyers should be back in their place before the end of September.

New carpet and paint should be finished this week, and contractors will start building partitions for Office of Technology Services starting Sept. 11. OTS staff currently on the fifth floor will start moving down to 4W on Sept. 14, and OGC will move back to 4W right behind them.

Because most OTS staff will be in modular offices, OTS has less than a week to finish marking no-longer-need furniture and equipment for surplus. Mark it now, and our movers won't have to move it twice. You know who you are!

Remember, the map showing the new design and office locations for the 4th floor once the Great CFC-CHS Floor Swap is done, is on display on an easel in front of the Secretary's pod at 4C.

Health and Wellness Fair Held Sept. 6

By Margaret Davis Harney, CFC Communications

CFC and CHS co-sponsored a Health and Wellness Fair Sept. 6 in the lobby of the CHR Building. Your comments will help determine if the fair becomes a regular event.

What did you like or not like? Is there a service or information you would like to see added? E-mail your comments and suggestions to [Ronnie Dunn, CFC Employee Services Branch](mailto:Ronnie.Dunn@CFC.com).



Lois Edens, right above, a volunteer with the Frankfort chapter of the American Red Cross, provided blood pressure checks.



Public Health's Chronic Disease Prevention and Control Branch provided stacks of information.



Janet Luttrell, left above, and Cris Sparks, left below discussed body composition analysis with employees who completed a questionnaire.



Donated Sick Leave Needed

Regina Clark, Warren County Family Support: Contact Thelma Green at 270-746-7850.

Susie Williams, Paducah Child Support Office: Call Jeanie Stone at 270-575-7051 to donate sick leave.

Amanda Diaz, Hardin County Child Support Office: Call Nancy Alexander at 270-766-5085 .

Samantha Gliniewicz, McCracken County's Child Support Office: Call Jeanie Stone at 270-575-7051.